## ABSTRACT OF THE DISCLOSURE

[0034] An information server system and an information server method each comprise a software utility associated with an information server. The information server is suitable for connection to a communications network and capable of servicing an information request. The software utility is configured to:

(1) measure a performance parameter value for fulfillment of the information request; and (2) issue an alert to an information server administrator if the measured performance parameter value exceeds a specified range.